

Eligible Repairs Table

Repair type	Repair description
Bumper bar scratch or scrape	<p>Repair one bumper bar scratch or scrape up to 500 mm in length and 20 mm in depth by repairing and painting.</p> <p><i>(Excluded are non-painted textured plastic bumper bars, metal bumper bars and structural damage caused by any incident.)</i></p>
Deep single scratch or dent on metal panels	<p>Repair a deep single scratch or dent on metal panels with paint damage larger than 3 mm and less than 60 mm in diameter and 10 mm in depth on a vertical painted metal panel by repairing and painting. Where the damage is made up of multiple scratches or dents, the repair is not considered a minor cosmetic repair and is excluded.</p> <p><i>(Any such damage must be contained to one panel and excluded are scratches that have dented the style line – refer to the "Cosmetic touch-ups" row below for paint damage less than 3 mm. Excluded is damage to a bonnet, roof, tailgate or boot lid.)</i></p>
Surface scratches or marks	<p>Repair surface scratches or marks on up to 4 panels that have not cut through the clear coat using professional cutting compounds and process.</p>
One body pressure dent	<p>Repair one body pressure dent up to 60 mm in diameter on any flat panel where the paint has not been chipped or damaged.</p> <p><i>(Excluded are dents on style lines and metal folds, edges, corners and dents where there is not enough access to rear of panel.)</i></p>
One alloy wheel scratches and scrapes	<p>Repair scratches or scrapes on one alloy wheel (or up to two hubcaps) by repairing damaged area, colour match, respraying and blending. Machine finished wheels may lose the fine machine lines.</p> <p>Chrome, high polish and mirror finished wheels <i>may be included</i> at the discretion of HALO (where an appropriate level of colour matching is achievable).</p> <p><i>(Excluded is damage to the pin stripe area on pin stripe wheels and deep gouges where the integrity of the wheel is compromised.)</i></p> <p>Where there is damage to the vehicle tyres that makes repairing the wheel unsafe, then the tyre will need to be repaired or replaced prior to the wheel repair.</p> <p>By electing to accept HALO repairs to your machine-finished wheels, you acknowledge that our processes mean we are unable to replicate the machine finish and as such your wheels may lose the fine machine finish lines once repaired.</p>

Side mirror scratch or scrape	<p>Repair and paint scratches or scuffs on a side mirror casing.</p> <p><i>(Excluded are chrome finished casings, lights and indicator lenses.)</i></p>
Body kit scratch or scrape	<p>Repair and paint one scratch or scrape up to 500 mm in length and 20 mm in depth on a plastic spoiler, side skirts and bumper strip.</p> <p><i>(Excludes damage requiring painting to the horizontal surface of a spoiler.)</i></p>
Cosmetic touch-ups	<p>Repair cosmetically up to 20 stone chips up to 3 mm in diameter by colour matching, filling and sealing each chip to prevent corrosion. Damage will still be visible.</p> <p><i>(Excluded are stone chips on vehicles that have 3-layer pearl paintwork.)</i></p>
Interior leather or vinyl seat or arm rest tear	<p>Repair one tear in a leather or vinyl interior seat or arm rest up to 80 mm in length and 5 mm in width.</p> <p><i>(Excluded are wear and tear or parted seams, damage on a seam or stitching, or damage to an instrumentation panel, headliner or to a steering wheel.)</i></p>
Windscreen chip or crack	<p>Repair a single stone chip on the front windscreen, up to a maximum diameter each of 5 mm in the critical vision area and 20 mm outside the critical vision area.</p> <p><i>(Excluded are stone chips that affect advanced driver-assistance systems, repairs where there have been a total of eight (8) or more previous repairs anywhere on the windscreen, cracks that start or finish at the edge of the windscreen, where damage extends through more than the outer layer of glass, where there is notable delamination of the laminate bonding layer, or where replacement is otherwise not recommended under Australian New Zealand Safety Standard AS/NSZ 2366.1-1999 or other safety recommendation.)</i></p>
Wheel and tyre non-cosmetic	<p>Repair tyres punctured or damaged by potholes, kerbs, nails, screws, metal, glass, road debris or blowout. Includes cover for reasonable costs to replace or repair tyre(s) and up to two (2) tyre replacements per year.</p> <p>Wheels becoming cracked, warped and/or misshapen by a pothole, kerb or road debris, or that fail to seal. Includes up to \$3,000 per year for repair or replacement.</p> <p>Repair options based on convenience and time include mobile onsite or factory CNC repairs.</p> <p><i>(Excluded is damage caused by motor vehicle accident.)</i></p>